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D.O. No. PS/CS/2015/6330

Chief Secretary, Haryana,
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Dated 9-3-2015

Subject: Establishment of Common Service Centres under the Haryana e-Seva scheme

Dear Mr. Chandev Shekhar.

Hon'ble Prime Minister of India, Shri Narendra Modi, articulated the Digital India vision last year with the objectives of:

1. Digital Infrastructure as a utility for every citizen
2. E-Governance & Services on demand
3. Digital Empowerment of Citizens

The vision envisaged that Government services shall be delivered to the citizens through the Common Service Centres in each of the 2.5 lakh Panchayats in the country. The Digital India vision further branches into nine activities – one of them being "Public Internet Access program" under which the establishment of CSCs is the major focus. Haryana state would also appoint a CSC in each of its Panchayats.

The state of Haryana notified the Haryana e-Seva Scheme for Common Service Centres, 2014 on the 8th of January 2014. As per the scheme the Deputy Commissioners have been authorized to appoint CSCs in their district based on a uniform process of selection that can be determined to suit local conditions.

The CSC-SPV, a Government of India entity has approached us to appoint as many CSCs as possible so that the Central and State Government services can be delivered to the citizens at the doorstep. CSC-SPV has also aggregated a host of B2C services that would be helpful in making the CSC a financially viable proposition. The various services available from CSC-SPV for the CSC operators can be accessed at apna.csc.gov.in.

I am given to understand that currently there are 220 CSCs selected and registered out of which only about 92 are operational in the State. This is against the target of getting 500 CSCs operational by March 2015. Therefore, action is required to be initiated on an urgent basis to appoint more number of CSC in each of the districts.

The Haryana e-Seva Scheme is also being modified to permit the conversion of the following entities into CSCs:

- i. CSCs established directly by CSC-SPV India; approximately 60 to 80 such centers have been established through BSNL and NIELIT
- ii. Banking Correspondents
- iii. Permanent Aadhaar enrolment agents

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Ms Ruman
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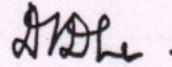
iv. HKCL & HARTRON authorized learning centers

Deputy Commissioners are therefore required to achieve the targets as specified in **Annexure-1**. Meetings to be organized at local level to convert particularly the Banking Business Correspondents as these are viable targets for conversion before March 2015.

State Government attaches high priority to the establishment of CSCs in all Panchayats of the State and I shall be reviewing the progress in this regard every month.

I am sure you will undertake immediate steps to expedite the appointment of CSCs in your district.

Yours sincerely,



(D.S. Dhesi)

Shri Chander Shekhar, IAS
Deputy Commissioner,
Hisar